

BUSINESS ANALYST IN PITTSBURGH, PA

SEEKING CANDIDATE TO COLLABORATE WITH CUSTOMERS AND TEAM, UNDERSTAND CAPABILITY NEEDS, GATHER PROJECT SPECIFICATIONS, CREATE BUSINESS CASES AND COST SHEET ANALYSIS, TRANSLATE HIGH-LEVEL BUSINESS NEEDS INTO DETAILED REQUIREMENTS FOR NEW CAPABILITIES. REQUIRES THOROUGH UNDERSTANDING OF END SYSTEMS IMPACT OF CHANGES ACROSS MULTIPLE SYSTEMS.

ABOUT OUR COMPANY:

With over 20 years of experience in supporting corporate and federal recruitment, workplace mentoring, and technology accessibility initiatives, Bender Consulting Services, Inc. is the leading national expert in disability employment solutions for private and public sector employers. To learn more about how to start your career with Bender Consulting Services, Inc., please visit our website at www.benderconsult.com.

HOW TO APPLY:

To apply for consideration for the following career opportunity for people with disabilities, please visit www.benderconsult.com/careers/submit-resume and complete the electronic form.

POSITION DESCRIPTION:

- Work with business/ market owners to identify key business issues, articulate problem, apply right analytical framework, develop solution and recommendations, represent findings to stakeholders and own the outcome.
- Under the guidance of Strategy Consultants and Leadership, participate in/lead small to medium sized strategy projects/ work streams with the help of internal or external strategy consulting resources.
- Serve as subject matter expert (resource) to staff and stakeholders on membership, growth and operational strategy issues
- Provide periodic informal work guidance/direction to other team members; Provide performance input and recommendations to management for development/ training plans. May have supervisory responsibilities on a project basis.
- Translates business needs into a technical roadmap to guide developers through the project.
- Document and work with the developers on the design of the solution.
- The ability to understand the business requirements, or work with the customer to create them.
- Apply a broad knowledge of concepts and principles to develop analytical frameworks, approach and methodology best practices to analyze complex strategy issues, often applying ingenuity and originality to develop unique solutions.

QUALIFICATIONS:

- Undergraduate Degree in Business, Economics, Engineering or Life Sciences or other related degree
- Experience in Health Insurance operations and technology
- 3-5 years in IS/IT
- Experience in operational improvement
- Stay up to date on the latest process and IT advancements to automate and modernize systems.
- Follows all company health and safety procedures
- Broad application of principles, theories, and concepts in strategic thinking, plus working knowledge of other related fields
- Strong PC application Skills (MS Office including PowerPoint and Excel)
- Knowledge of healthcare industry trends and challenges
- Strong math, analytical, and business knowledge
- Experience with relational databases (SQL) or noSQL storage system and/or Information Technology Infrastructure Library (ITIL)
- Lean/Six Sigma experience, Project Management Professional (PMP)
- The Open Framework Group (TOGAF)